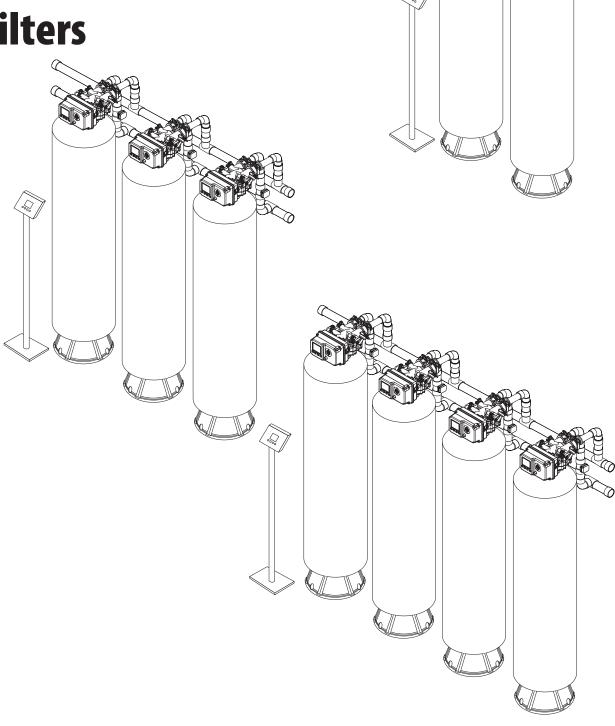
95MTS
Multi Tank System
Water Softeners **Multi Tank Systems Water Softeners & Filters** 



Whitestown, IN, 46075 Toll Free: (877) 288-9888

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### INTRODUCTION

#### STANDARD FEATURES

MTS systems have been designed and engineered to offer considerable performance advantages compared to traditional products in the Commercial & Light Industrial market today.

## HIGH EFFICIENCY & HIGH QUALITY PRODUCT WATER

MTS systems are optimized to use the minimum salt and regeneration water necessary to regenerate the system. This reduces water and salt wasted per regeneration up to 50%.

When used in softener & filter systems during periods of low flow rates, the controller will keep only a single tank in service eliminating the potential for "channeling". Tanks are brought on or off line according to flow rate demand so that the system is always operating at peak efficiency.

#### **OPTIONS**

**POLISHING RECYCLE RINSE** - For softener systems an option for Polishing Recycle Rinse is available. Prior to a tank coming on line

product water is recycled through the tank to polish the water and insure no hardness is passed to the service line. If the flow rate drops below the point where channeling can occur, the system will also recycle product water to maintain high quality.

**BATTERY BACK UP** - A battery back up system allows the controller to continue metering and tracking water usage for up to 9 hours so that all capacity used during the outage is accounted for.

**REMOTE START** - An external remote button can easily be added so that the system can be manually started from a control room or other location.

**ADVANCED DIAGNOSTICS** - The system has advanced diagnostics to help troubleshoot any problems that may be encountered.

**REMOTE MONITORING (NOT AVAILABLE AT THIS TIME)** - The MTS system can easily connect to a PC directly or wirelessly (3G network) to the internet and to your PC. All system information and settings can be viewed and monitored.

### **SYSTEM CONFIGURATION**

MTS95 Softener System Configuration						
Tank Size (Diameter)	Injector Set	Brine Line Flow Control (BLFC)	Drain Line Flow Control (DLFC)			
14"	#4S Black	0.0.004	#4S (5.0 GPM)			
16"	#5S Orange/Black Noz	0.9 GPM	#7S (7.0 GPM)			
18"	#1 Gray		#1 (8.0 GPM)			
21″	#3 Red	1.35 GPM	#2 (11.0 GPM)			
24"	#4White		#4 (17.0 GPM)			

Suggested Filter Valve Configuration				
Tank Size (Diameter)	Drain Line Flow Control (DLFC)			
14"	#3 (14.0 GPM)			
16"	#4 (17.0 GPM)			
18"	#5 (21.0 GPM)			
21"	#6 (24.0 GPM)			
24"	None (35.0 GPM)			



### INSTALLATION INSTRUCTIONS

- 1. Locate the system close to a drain where the system will be installed. The surface should be clean and level.
- 2. Connect the inlet and outlet of the softener using appropriate fittings. Perform all plumbing according to local plumbing codes.

  Any solder joints near the valve or any other plastic connections must be done before connecting any piping. Always leave at least 6" (152 mm) between the joints when soldering pipes that are connected. Failure to do this could cause damage.
- 3. Connect 3/4" drain hose to each valve and secure it with a hose clamp. Run the drainhose to the nearest drain pipe. This can be ran up overhead or down along the floor. If running the drain line more than 20 ft overhead, it is recommended to increase the hose size to 1".

NEVER MAKE A DIRECT CONNECTION INTO A WASTE DRAIN. A PHYSICAL AIR GAP OF AT LEAST 1.5" SHOULD BE USED TO AVOID BACTERIA AND WASTEWATER TRAVELLING BACK THROUGH THE DRAIN LINE INTO THE SYSTEM.

- 4. Connect the brine tanks to each valve.
- 5. Close the isolation ball valves to each control valve. Open the main bypass ball valve to the open position. Slowly turn on the main water supply. At the nearest cold treated water tap nearby open and let water run a few minutes or until the system is free of any air or foreign material resulting from the plumbing work.
- **6.** Make sure there are no leaks in the plumbing system before proceeding. Close the water tap when water runs clean.
- 7. Open the brine tank salt lid and add water until there is approximately 3" (75 mm) of water in the tank. Do not add salt to the brine tank at this time
- **8.** Proceed to start up instructions.

NOTE: The unit is not ready for service until you complete the start-up instructions.

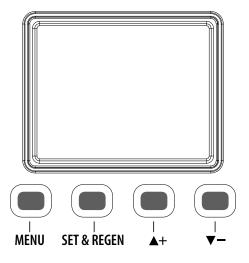
### START-UP INSTRUCTIONS

#### **KEY PAD CONFIGURATION**

**MENU** - Enter or exit the system menu. Press and hold the button for 3 seconds to unlock the screen.

**SET/REGEN** - Press this button to select a program or to save the settings. Press and hold the button for 3 seconds to initate a manual regeneration.

**DOWN / UP -** Press these buttons to increase or decrease the value of the settings. Press the buttons to enter the previous or the next menu.



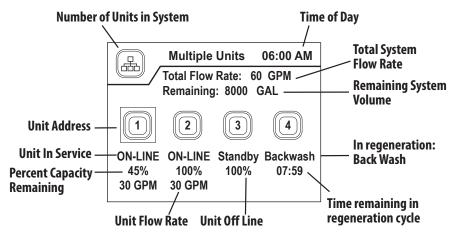
### START-UP INSTRUCTIONS (CONTINUED)

- 1. Plug the valve and main controller into an approved power source.
- 2. Connect data(4 pin) and power(2 pin) cables between multiple valves via daisy chain from the main controller. Also ensure all meter cables are plugged in.
- **3.** Step each valve into the BACKWASH position. For the MTS valve, this must be done on the MAIN controller. Use the UP or Down key to highlight each tank in the system. Press and hold the SET / REGEN button for 3 seconds to start a manual regeneration for that tank.
- **4.** Open the outlet isolation valve on each tank slowly and allow water to enter the unit. Allow all air to escape from the unit before turning the water on fully then allow water to run to drain for 3-4 minutes or until all media fines are washed out of the tank indicated by clear water in the drain hose.
- **5.** For softener systems, press any button on each valve to advance to the BRINE position. Check the water level in the brine tank to ensure the valve is drawing brine properly.
- **6.** Press any button on each valve to advance to the RINSE position. Check the drain line flow. Allow the water to run for 3-4 minutes or until the water is clear.
- **7.** For softener systems, press any button on each valve to advance to the REFILL position. Check that the valve is filling water into the brine tank. Allow the valve to refill for the full amount of time as displayed on the screen to insure a proper brine solution for the next regeneration.
- **8.** The valve will automatically advance to the SERVICE position when the refill cycle is complete.
- **9.** Open the inlet and outlet isolation valves. Close the main bypass valve.
- **10.** Add salt into the brine tanks.

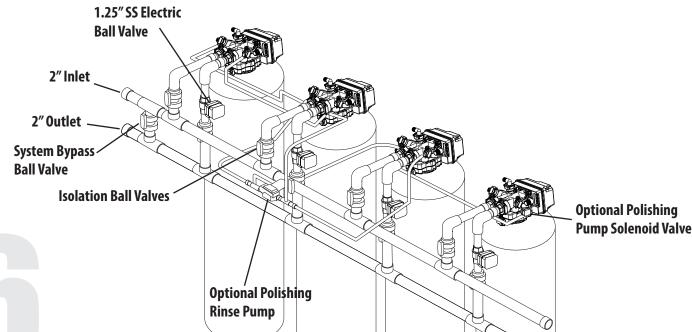
**11.** Program the system.

**SYSTEM DIAGRAM** 

**MAIN PAGE DISPLAY** 

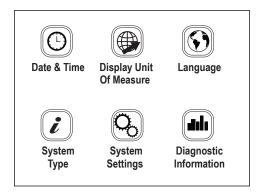


#### MAIN SYSTEM COMPONENTS



### **PROGRAMMING**

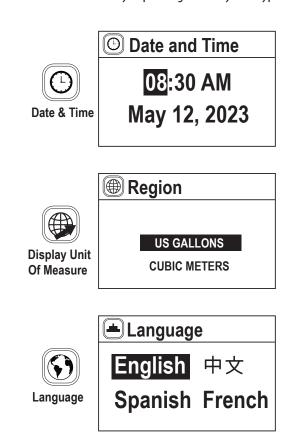
Press the MENU button to advance to the first menu page.



Press the UP / DOWN button to highlight and choose the menu. Press the SET button to enter the menu icon you want to edit. The displayed value will begin flashing. Press the UP / DOWN button to adjust the value. Press the SET button again to accept the change.

#### DATE AND TIME, REGION, LANGUAGE

The first three menus are standard for all systems. Press the UP / DOWN button to choose the Date and Time, Region, or Language menus. Some software versions may only include US Gallons and English language options. The options inside the System Settings Menu will vary depending on the System Type chosen. The Diagnostic Information will also vary depending on the System Type chosen.



#### **SYSTEM TYPE**

This menu controls the type of systems available with MTS. All MTS systems can operate with 2 to 16 valves.

#### **SOFTENER (DEMAND FLOW)**

As flow rate demand increases and passed the preset trip points, external motorized ball valves on each control valve are opened to bring additional tanks on-line to increase flow capacity. When the demand goes down below the trip points, the tanks are taken off-line. When the capacity of a tank is depleted, it will immediately go into regeneration. The outlet valve will close to prevent any hard water from entering the service line. Only one tank may regenerate at a time.

If the system forecasts a future period of high demand and the current capacity is not enough, the system will automatically regenerate the tank with the least capacity remaining to restore enough capacity to cover the high period of demand.

#### **FILTER (TIME CLOCK)**

At the preset regeneration time, a regeneration will occur. The regeneration can be sched-uled on certain days of the week or by set intervals of days between. The outlet valve will close to prevent any raw water from entering the service line. Only one tank may regener-ate at a time. The tanks will regenerate in sequence one by one.

#### **FILTER (METER DELAY)**

When the preset total system capacity reaches zero, a regeneration will be scheduled at the next preset regeneration time. The outlet valve will close to prevent any raw water from entering the service line. Only one tank may regenerate at a time. The tanks will regener-ate in sequence one by one.

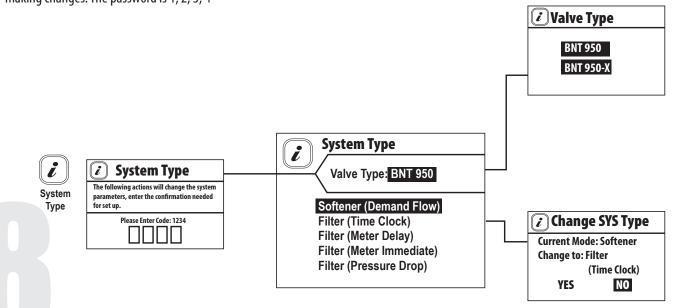
#### **FILTER (METER IMMEDIATE)**

When the preset total system capacity reaches zero, a regeneration will be occur immediately. The outlet valve will close to prevent any hard water from entering the service line. Only one tank may regenerate at a time. The tanks will regenerate in sequence one by one.

### **FILTER (PRESSURE DROP)**

When the pressure drop across an individual filter reaches the trip point, a regeneration will be occur immediately. The outlet valve will close to prevent any hard water from entering the service line. Only one tank may regenerate at a time. The tanks will regenerate only when they have reached the pressure drop trip point.

Press the SET button to enter the System Type menu icon. A password is required to unlock this screen to prevent non-qualified persons from making changes. The password is 1, 2, 3, 4



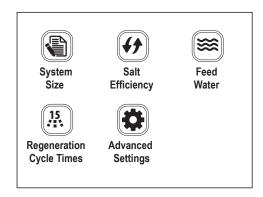
For standard MTS system the default Valve Type is BNT 950. When changing from different modes, a page will displayed that will confirm you want to change the System Type. Select Yes to change the type and No to keep the current settings. A System Setting page will be displayed. These options are covered in the Advanced Programming section and are only needed when you are replacing a valve / controller in the system at a later time. Press the MENU button to exit the System Setting page and return to the Main Menu.

If you are changing a Main PCB or or valve PCB it may be necessary to format them. Format Valve, Restore History Data, and Restore Settings are covered in the Advanced Programming Section.

#### **SYSTEM TYPE - (SOFTENER)**

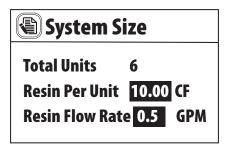
Press the UP / DOWN button to highlight the System Settings menu icon. Press the SET button to enter the menu.





Press the UP / DOWN button to highlight the desired menu icon. Press the SET button to enter the System Size menu. In the System Size menu you can edit the number of units, amount of softener resin per unit, and the refill flow rate (DLFC).





Press the UP / DOWN button to highlight the desired menu icon. Press the SET button to enter the Salt Efficiency menu In the System Size menu you can choose High Efficiency (6lbs per CF), Standard Efficiency (10lbs per CF), or High Capacity salt settings (15lbs/CF). The system capacity is automatically calculated based on the System Size and Salt Efficiency.



Salt Efficiency

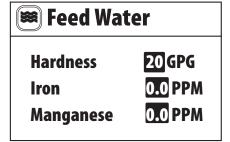




Press the UP / DOWN button to highlight the desired menu con. Press the SET button to enter the Feed Water menu. In the Feed Water menu you can enter the Hardness, Iron and Manganese concentrations.



Water



Press the UP / DOWN button to highlight the desired menu icon. Press the SET button to enter the Regen. Cycle menu. The default values are already preset for optimized operation based on the system settings. In the Regen. Cycle menu you can edit the Backwash, Brine and Rinse settings. Refill time is automatically calculated. The Backwash Override setting can be adjusted here as well. This setting controls the number of Backwash cycles to be skipped.



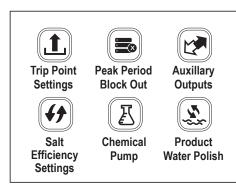
**Cycle Times** 

🐘 Regen. Cycle					
Backwash	15 Min				
Brine	50 Min				
Rinse	10 Min				
Refill Min					
Backwash Override 10 Min					

				15lb			10lb			6lb	
Tank Size, Inch	Model	CF Resin	BW Time, (min)	Brine Time, (min)	Rinse Time, (min)	BW Time, (min)	Brine Time, (min)	Rinse Time, (min)	BW Time, (min)	Brine Time, (min)	Rinse Time, (min)
14x65	90	3	9	68	9	9	53	9	9	46	9
16x65	120	4	9	69	9	9	54	9	9	47	9
18x65	150	5	9	66	9	9	52	9	9	45	9
21x62	180	6	8	65	8	8	51	8	8	44	8
21x62	210	7	10	60	10	10	47	10	10	41	10
24x72	240	8	7	77	7	7	60	7	7	52	7
24x72	300	10	9	69	9	9	54	9	9	47	9

Press the UP / DOWN button to highlight the desired menu icon. Press the SET button to enter the Advanced Settings. Advanced settings are factory pre-set and should only be changed by qualified technicians.







Press the UP / DOWN button to highlight the desired menu icon. Press the SET button to enter the Trip Point Settings. These settings determine what flow rate will cause additional tanks to come on line to increase flow capacity.

#### TRIP DELAY TIME ON

This value controls the delay time in seconds that the flow rate must exceed the Trip Flow Rate before the next tank will come on line.

#### TRIP FLOW RATE ON

This value controls the flow rate that must be exceeded before the next tank will come on line.

#### TRIP FLOW RATE OFF

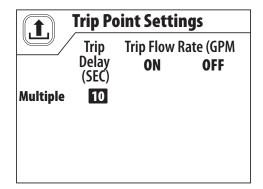
This value controls the flow rate limit that the actual flow must be less than before the tank will come off-line. The default delay time is 5 minutes and is not adjustable.

#### TRIP DELAY TIME OFF MULTIPLE

This value controls the factor of time (Trip Delay Time Sec x Multiple) for the Trip Flow Rate Off delay. i.e. Trip Delay On Time = 30 sec, Multiple = 10, therefore Trip Delay Off Time = 600 sec



Trip Point Settings						
	Trip	Trip Flow F	Rate (GPM			
	Delay (SEC)	ON	OFF			
Unit 1st	30	15	10			
Unit 2nd	30	30	20			
Unit 3rd	30	45	30			
Unit 4th	30	60	40			
Unit 5th	30	75	50			



Press the UP / DOWN button to highlight the desired menu icon. Press the SET button to enter the Peak Period Block Out settings. These settings allow the user to block out two periods per day where a regeneration will not be allowed. At the end of a Peak Period, and units scheduled for regeneration will start.

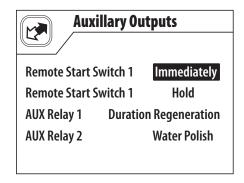
NOTE: It is not recommended to use this function with softener mode.



Peak Period Block Out					
	Start 1	End 1	Start 2 End 2		
MON.	06:00	09:00	17:00 19:00		
TUES.	06:00	09:00	17:00 19:00		
WED.	06:00	09:00	17:00 19:00		
THURS.	06:00	09:00	17:00 19:00		
FRI.	06:00	09:00	17:00 19:00		
SAT.	06:00	09:00	17:00 19:00		
SUN.	06:00	09:00	17:00 19:00		

Press the UP / DOWN button to highlight the desired menu icon. Press the SET button to enter the Auxiliary Outputs menu. For detailed programming instructions please see the Advanced Programming section.





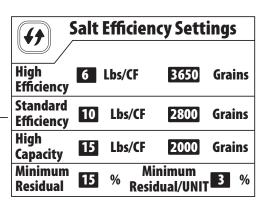
Press the UP / DOWN button to highlight the desired menu icon. Press the SET button to enter the Salt Efficiency Settings Menu. A password is required to un-lock this screen to prevent non-qualified persons from making changes. The password is 1, 2, 3, 4 These settings are Factory Set.

Minimum Residual setting controls at what minimum system reserve capacity percentage a regeneration will be scheduled to increase capacity of the entire system. This setting is Factory Set.

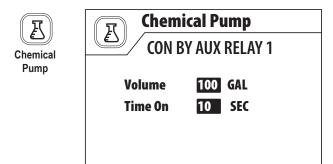
Minimum Residual / Unit setting controls at what minimum reserve capacity percentage each individual tank a regeneration will be scheduled. It is factory set at 3% to allow for variation in capacity due to flow rates and fluctuating hardness.





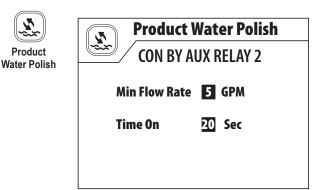


Press the UP / DOWN button to highlight the desired menu icon. Press the SET button to enter the Chemical Pump menu. This setting will control the Time On (Seconds) per Volume (Gallon) of water passed through the system.

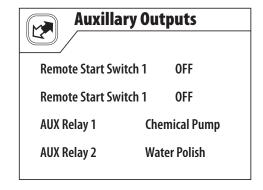


Press the UP / DOWN button to highlight the desired menu icon. Press the SET button to enter the Product Water Polish menu. The Min Flow Rate setting will control at what flow rate the Product Water Recycle Pump will turn on to recycle the water and avoid hardness channelling through the bed.

The Time On function controls how long the Product Water Recycle Pump will turn on each time the tank comes into service. This will polish the water and avoid any hardness to leak into the service line.



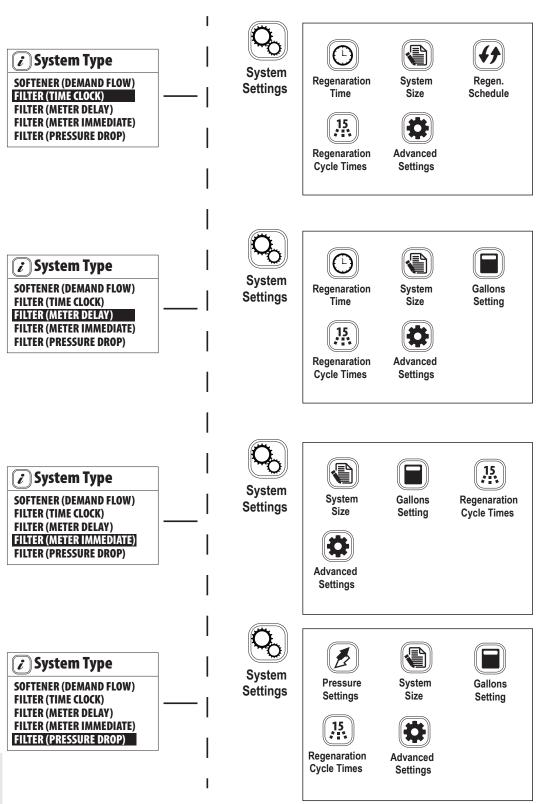
NOTE: For the Chemical Pump function or Product Water Polish function, the options must be selected the Auxiliary Out Put Menu. Please refer to the Advance Programming section.





#### **SYSTEM TYPE - FILTERS**

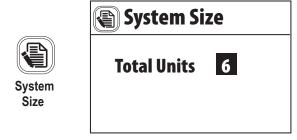
Press the SET button to enter the System Type menu icon. A password is required to unlock this screen to prevent non-qualified persons from making changes. The password is 1, 2, 3, 4.



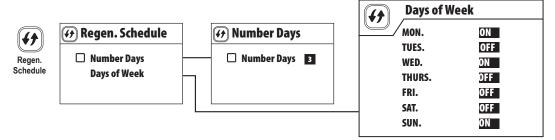
Press the UP / DOWN button to highlight the desired menu icon. Press the SET button to enter the Regen. Time menu. In the Regen. Time menu you can edit the time of day a regeneration will occur.



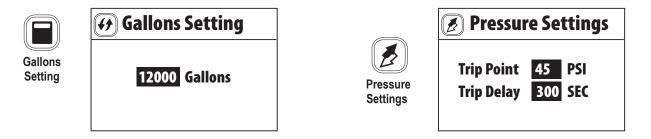
Press the UP / DOWN button to highlight the desired menu icon. Press the SET button to enter the System Size menu. In the System Size menu you can adjust the number of tanks / valves in the system.



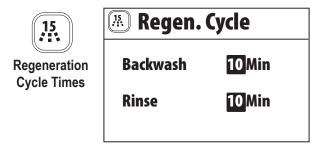
Press the UP / DOWN button to highlight the desired menu icon. Press the SET button to enter the Regen. Schedule menu. In the Regen. Schedule menu you can set the system to regenerate by Number of Days or choose specific days of the week.



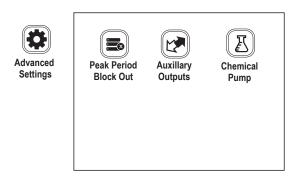
Press the UP / DOWN button to highlight the desired menu icon. Press the SET button to enter the Gallons Setting menu. In the Gallons Setting menu, you can adjust the gallon capacity of the system. In Filter (Pressure Drop) mode, you can adjust the trip point pressure and trip time delay to initiate a regeneration.



Press the UP / DOWN button to highlight the desired menu icon. Press the SET button to enter the Regen. Cycle menu. In the Regen. Cycle menu you can set the system Backwash and Rinse times. The times apply to all the tanks in the system.



Press the UP / DOWN button to highlight the desired menu icon. Press the SET button to enter the Advanced Settings menu.



Press the UP / DOWN button to highlight the desired menu icon. Press the SET button to enter the Peak Period Block Out settings. These settings allow the user to block out two periods per day where a regeneration will not be allowed. At the end of a Peak Period, and units scheduled for regeneration will start.

NOTE:
SET THE TIMES SO
THAT THEY ARE
ALL EQUAL VALUE
IF NO BLOCK OUT
PERIODS ARE DESIRED.

Press the UP / DOWN button to highlight the desired menu icon. Press the SET button to enter the Auxiliary Outputs or Chemical Pump menu. For detailed programming instructions please see the Advanced Programming section.



Peak Period Block Out					
	Start 1	End 1	Start 2 End 2		
MON.	06:00	09:00	17:00 19:00		
TUES.	06:00	09:00	17:00 19:00		
WED.	06:00	09:00	17:00 19:00		
THURS.	06:00	09:00	17:00 19:00		
FRI.	06:00		17:00 19:00		
SAT.	06:00		17:00 19:00		
SUN.	06:00	09:00	17:00 19:00		

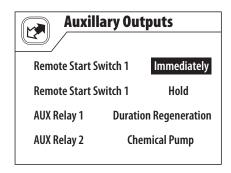


### ADVANCED PROGRAMMING

#### **AUXILIARY OUTPUTS**

From the Advanced Settings menu, press the UP / DOWN button to highlight the Auxiliary Output menu icon. Press the SET button to enter.

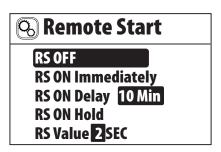




#### **REMOTE START SWITCH 1 AND 2**

There are 2 inputs for remotely starting a regeneration. One input is reserved for an external switch like a push button wired to a control panel as an example. The second input is reserved for an input signal from other devices such as a pressure switch that could signal a regeneration.

RS OFF is the default value. RS ON Immediately would signal a regeneration as soon as the remote button or switch is pushed. RS ON Delay would signal a regeneration to start at the end of the delay period. RS ON Hold would signal a regeneration when the remote button or switch is pushed and held on for the RS Value.



#### **AUX RELAY 1 & 2**

There are 2 programmable outputs controlled from the start of a regeneration. The default is OFF.

ON Duration Regeneration would open the relay output signal at the start of a regeneration.

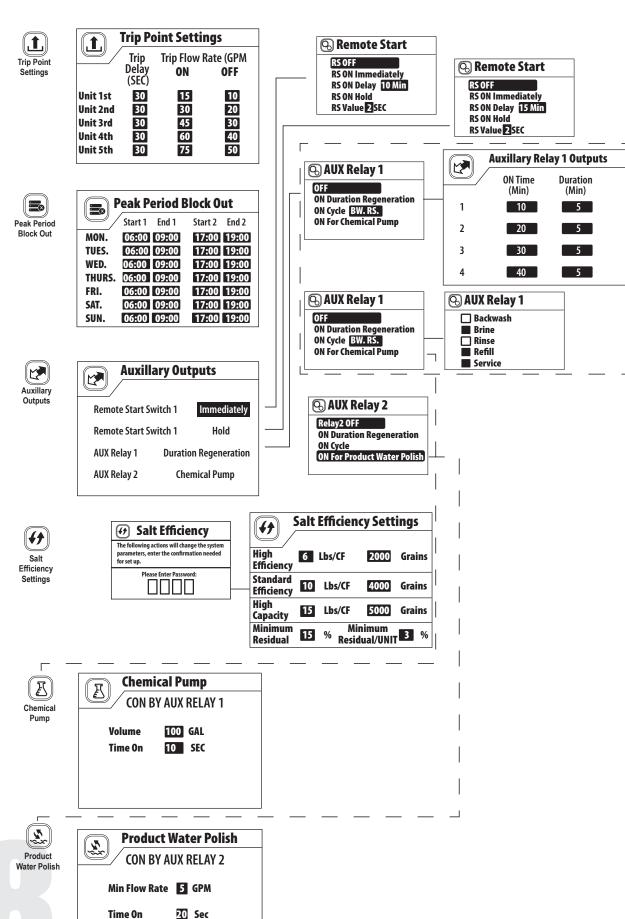
Up to 4 steps may be programmed in this mode.

In the On Cycle option you can select which cycles the relay output signal should be on for. All, some, or none of the cycles can be selected.

On for Chemical Pump or Product Water Polish may be selected to designate the relay to control these options.

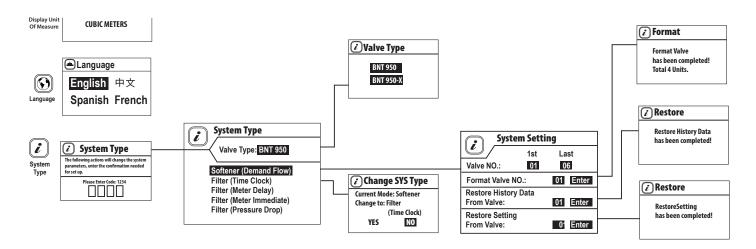
### ADVANCED PROGRAMMING (CONTINUED)

Time On



### ADVANCED PROGRAMMING (CONTINUED)

#### FORMATTING VALVE AND CONTROLLER PCB'S



For standard MTS system single valve the default Valve Type is BNT 950. For the 2 piston valve the type is BNT 950-X

When changing from different System Types, a page will displayed that will confirm you want to change the System Type. Select Yes to change the type and No to keep the current settings. A System Setting page will be displayed. Press the MENU button to exit the System Setting page and return to the Main Menu.

If you wish to erase the current valve history (Diagnostic Information), it will be necessary to format the the valve PCB's. If you are changing a valve PCB and want to restore the history and settings, you need to use the "Restore History Data" and "Restore Setting" options, respectively.

The Format Valve function wipes out all the stored settings in the valve PCB. The Restore History Data function will upload the stored settings from the valve PCB to the main PCB. The Restore Settings function will transfer the saved settings from main PCB back to the valve PCB.

#### **RE-FORMAT (ERASE) VALVE PCB SETTINGS & HISTORY DATA**

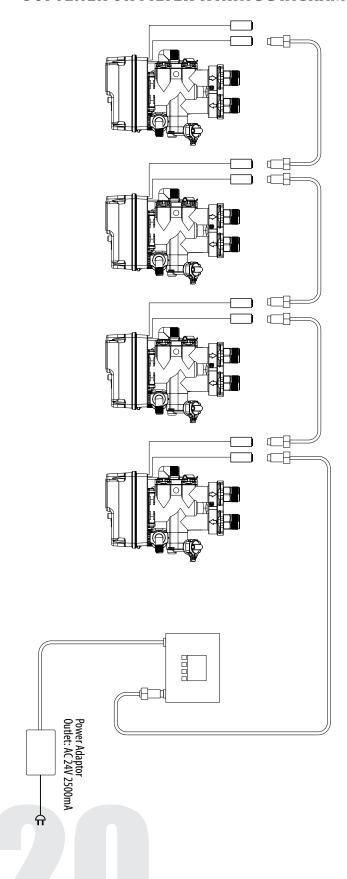
If you wish to reset the history (System Diagnostics) back to zero and start tracking new data the valve PCB's can be re-formatted. You may choose the individual Valve No. or ALL. When you press enter, the history data will be erased and set to zero values.

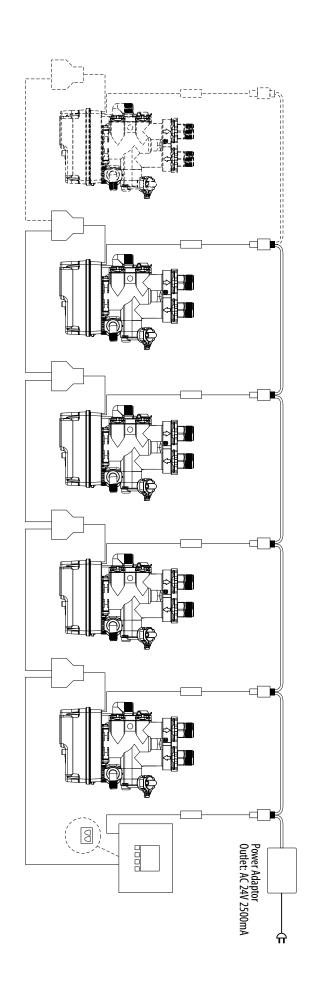
#### **RESTORE MAIN PCB SETTINGS**

If you replace the main PCB, you can restore the current settings and history from the valve PCB's to the Main PCB. Select Restore History Data to restore history data from valve PCB's to new controller PCB. Select Restore Setting to restore valve settings (People, Hardness, Backwash Time, etc.) from Valve PCBs to Main PCB.

### **MTS WIRING SCHEMATICS**

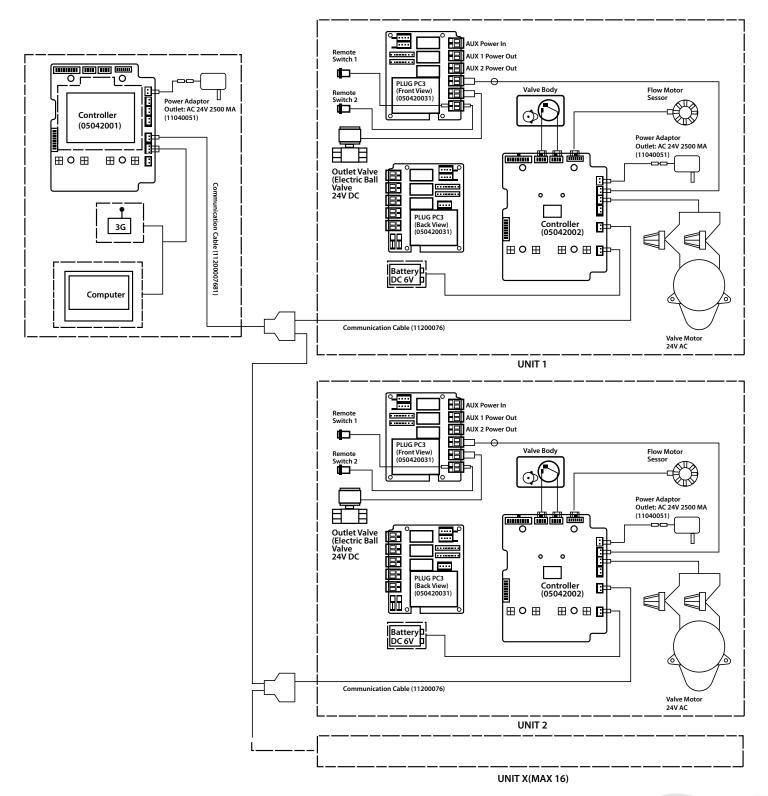
### **SOFTENER OR FILTER WIRING DIAGRAM**





### MTS WIRING SCHEMATICS (CONTINUED)

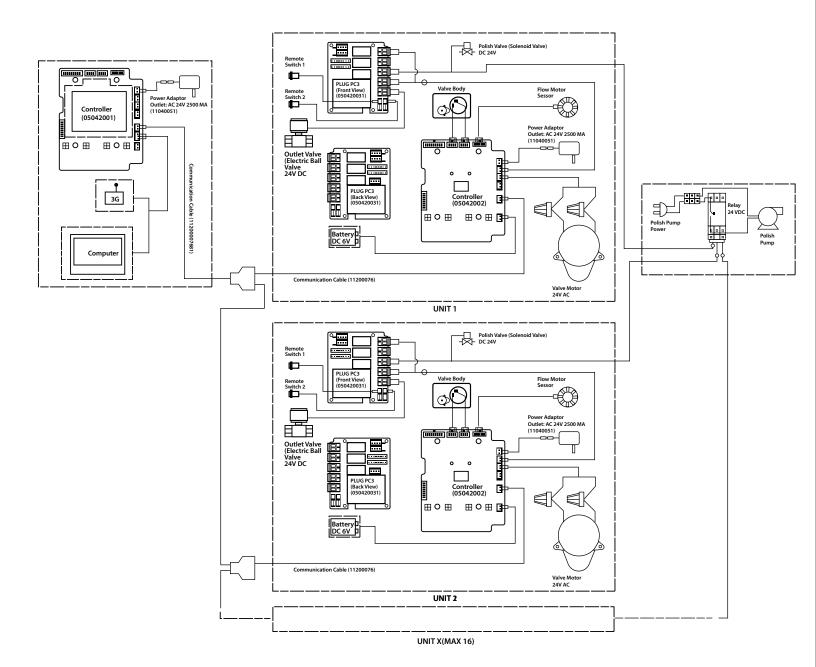
#### **SOFTENER OR FILTER**



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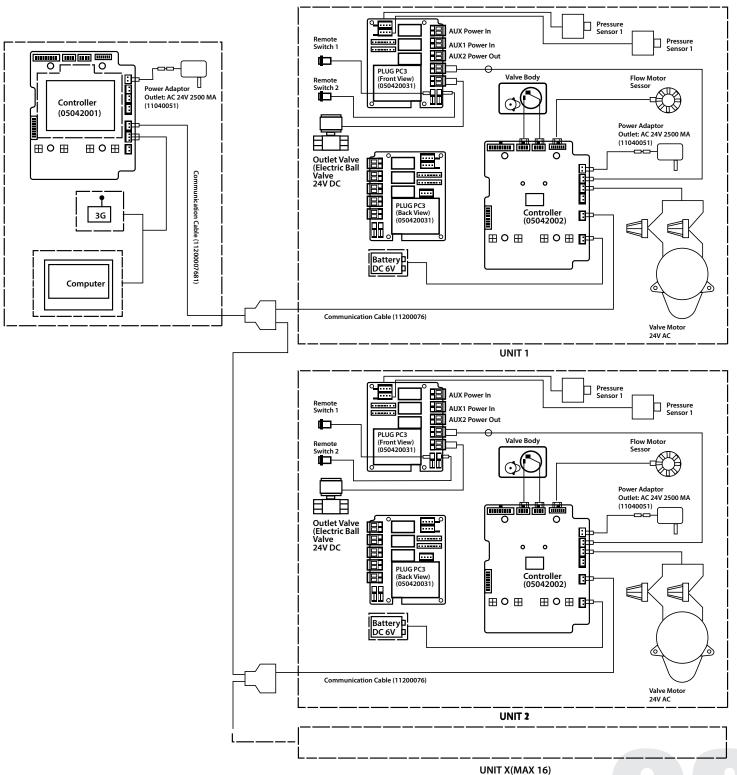
### MTS WIRING SCHEMATICS (CONTINUED)

### **SOFTENER WITH POLISHING RECYCLE OPTION**

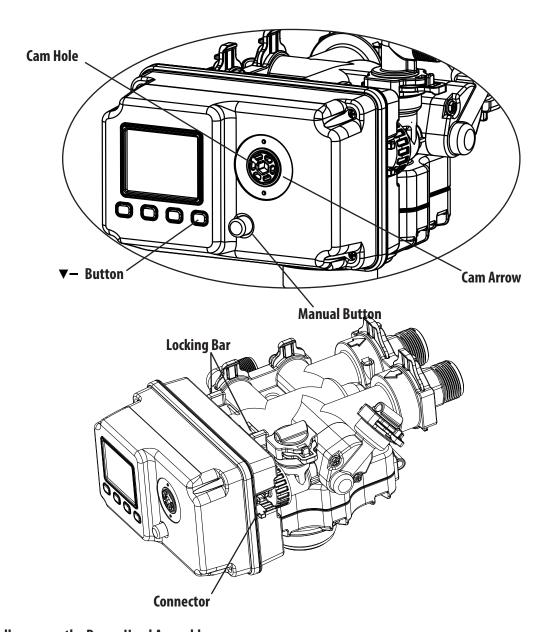


### MTS WIRING SCHEMATICS (CONTINUED)

#### FILTER WITH PRESSURE DIFFERENTIAL SWITCH OPTION



### **REMOVING POWER HEAD ASSEMBLY**



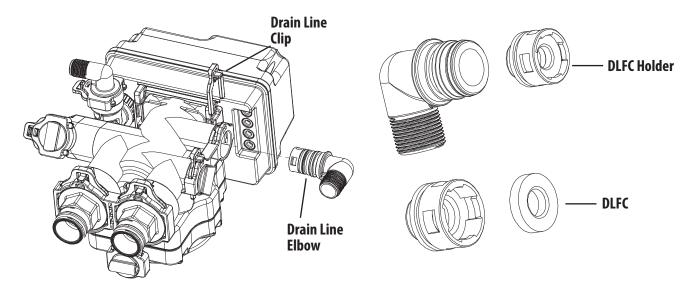
#### Manually remove the Power Head Assembly:

- Press and hold Manual Button
- With 8 hex key, insert Cam Hole, turn the Cam anti-clockwise to the backwash position
- Remove the Connector
- Remove the Locking Bar
- Pull the Power Head Assembly outwards.

#### **Automatically remove the Power Head Assembly:**

- Unlock the screen
- Press and hold Down button, the valve will advance the Cam to the backwash position
- Remove the Connector
- Remove the Locking Bar
- Pull the Power Head Assembly outwards.

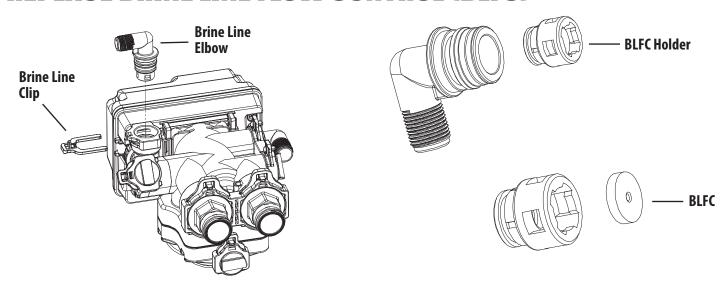
### **REPLACE DRAIN LINE FLOW CONTROL (DLFC)**



#### To replace the Drain Line Flow Control (DLFC):

- Remove the Drain Line Clip
- Pull the Drain Line Elbow Assembly outward
- Pull the DLFC Holder outward from the Drain Elbow
- Replace the DLFC

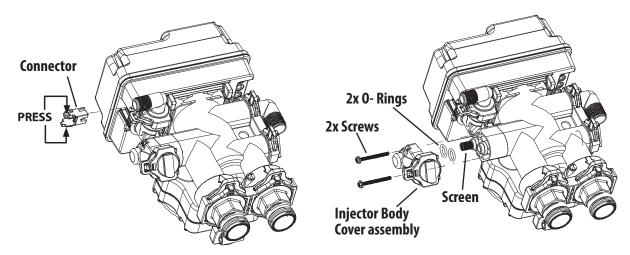
### **REPLACE BRINE LINE FLOW CONTROL (BLFC)**



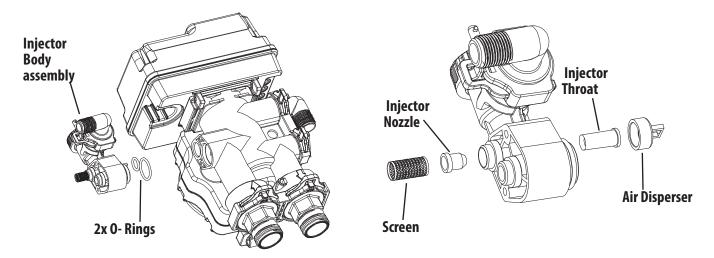
#### To replace the Brine Line Flow Control (BLFC):

- Remove the Brine Line Clip
- Pull the Brine Line Elbow Assembly outward
- Pull the BLFC Holder outward from the Brine Elbow
- Replace the BLFC

### **REPLACING OR CLEANING INJECTORS**



Sediment, salt and silt will restrict or clog the injector. A clean water supply and pure salt will prevent this from happening. The injector assembly is located on the left side of the control valve (viewing valve from rear). This assembly is easy to clean.



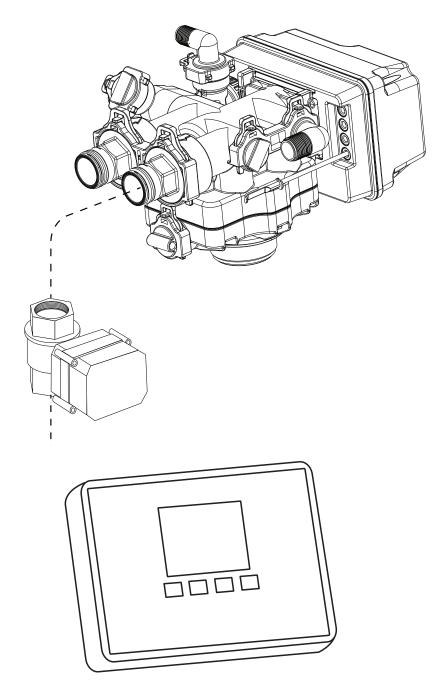
#### To replace the Injectors:

- Shut off the water supply to your softener and reduce the pressure by opening a cold soft water faucet.
- Remove the Connector
- Remove the 2x Screws
- Slightly pull the Injector Body and Injector Cover assembly outward
- Slightly pull out the Screen
- Replace the Injector Nozzle
- Slightly pull out the Air Disperser
- Replace the Injector Throat
- Reassemble using the reverse procedure

NOTE: Carefully flush all parts including the screen. Use a mild acid such as vinegar or Pro-Rust Out to clean the small holes in the orifice and throat.

### **MTS SYSTEM COMPONENTS**

10010055 VALVE BNT950 MTS 4" C/W 1.25" BALL VALVE

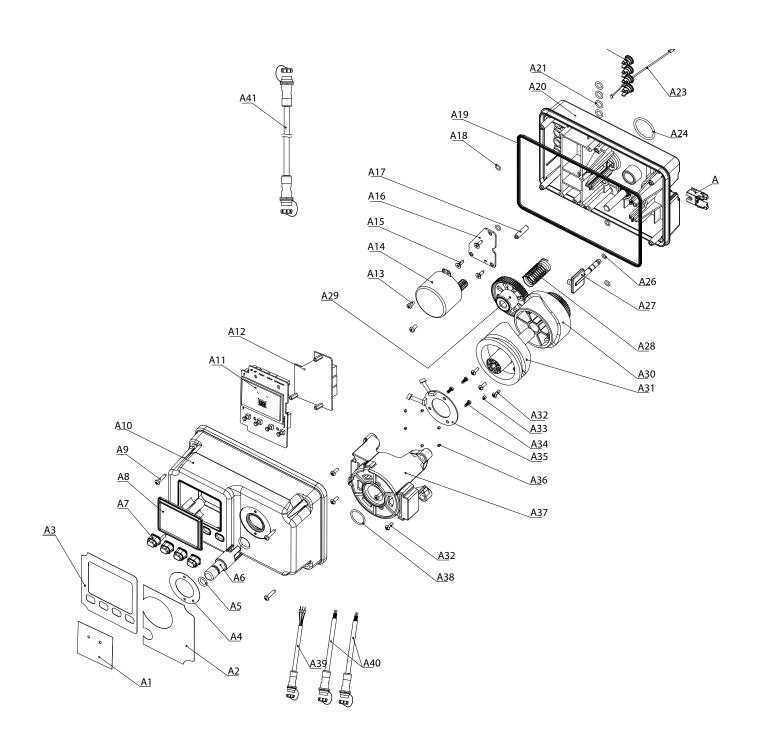


**10010056-1: MTS MAIN CONTROLLER** 

60010183: 95MTS POWER ADAPTOR, TRANSFORMER, 120V INPUT, 24V OUTPUT

60010197-1:MTS COMMUNICATION CABLE 3M

### **POWER HEAD EXPLODED VIEW**



### **POWER HEAD PARTS NUMBERS**

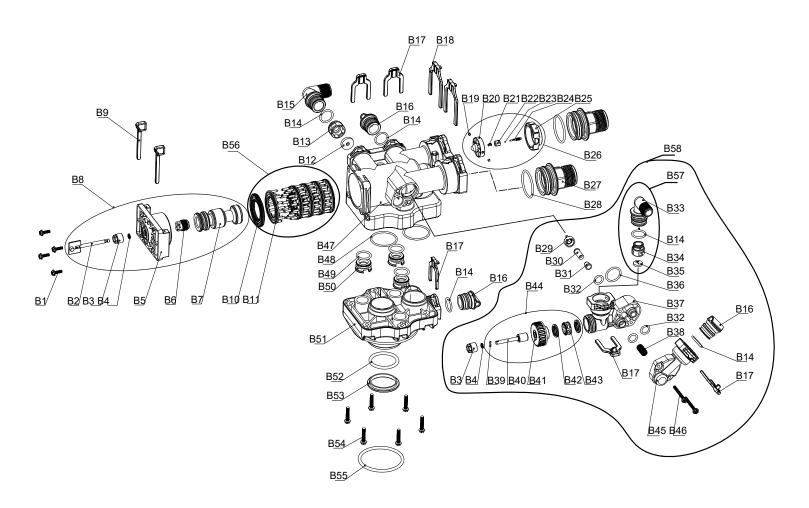
Cam Assembly

1		95MTS POWERHEAD	-
No.	CAN Part # WG	Description	Qty
A1	60095018	95MTS Window Label	1
A2	50031063	95MTS Right Label	1
A3	50031062	95MTS Left Label	1
A4	60095019	95MTS Working Status Label	1
A5	60010060	0-ring φ10×2.5	1
A6	60095010	BNT95 Manual Button	1
A7	60010615	Operating Button	4
A8	60095018	Clear Cover on Display	1
A9	05040136	Screw 3.5×20	4
A10	50030062	95/95MTS Cover(Black)	1
A11	60010629	95MTS Main Board	1
A12	60010632	95MTS Subordinate Circuit Board (pre 2017)	1
	60010632N	95MTS Subordinate Circuit Board (post 2017)	
A13	05040137	Screw M4×8	2
A14	60021942-1	Motor 24V 7W, with wire	1
A15	60095212	Screw ST 3.5×13, pan head	3
A16	05040134	Motor Fixed Plate	1
A17	60095001	Motor Pin	1
A18	60095607	0-ring φ5.5×1.5	4
A19	60095016	Sealing Gasket on Controller	1
A20	60095000	95/95MTS Housing(Black)	1
A21	60095605	O-ring φ8×2	4
A22	05040038	95/95MTS Cable Jaket	2
A23	60095611	Meter Cable	1
A24	26010028	0-Ring,28x2.65	1
A25	60095031	Brine Valve Connector	1
A26	60095606	0-ring φ4×1.5	1
A27	60095013	Brine Piston Rod	1
A28	60095015	Gear Spring	1
A29	60095002	Gear	1
A30	00073002	Actuating cam	1
A31		Inverted cam	1
A32	02170186	Screw ST3.5×13 , flat head	7
A33		Magnet φ4×3	1
A34	60095005	Screw 2.9×9.5	3
A35	60095009	Signal Sensor Board	1
A36	05010047	Friction Block	6
A37	60095007	Mounting Plate	1
A38	60010562	0-ring φ23×3	1
A39	60095020	Ball Valve Connection(3 pins female)	1
A39 A40	60095020	Communication Cable (4 pins female)	2
Λ <del>1</del> U	60010197-1	Communication Cable (4 pins remaie)  Communication Cable (4 pins male, 2 ends)	1

	PARTS NOT SHOWN				
Part #	Description				
10010056-1	MTS Main Controller				
60095955-1	MTS powerhead				
60010183	95MTS Power Adaptor, Transformer, 120V Input, 24V Output				
12100064	Wires(Red&black, red plug)				
12100064B	Wires(White&green, black plug)				
60024290	Electric Ball Valve, 1.25" NPT, MTS				
60024292	Electric Ball Valve, 1" NPT, MTS				
60024293	Electric Ball Valve, 1.5" NPT, MTS				



### **VALVE BODY EXPLODED VIEW**





### **VALVE BODY PARTS NUMBERS**

			95STS/MTS VALVE BODY
	No.	Part # WG	Description
	B1	05056088	Screw M5×16
	B2	60095650	95 Piston Rod
	В3	60095661	Quad Ring Holder
	B4	60095735	Quad Ring (5.81×1.83)
	B5	5040004M	End Plug Retainer
	B6	60095663	Piston Rod Holder
	B7	60095732	95 Piston
	B8	60010218	95 Piston Assy
	В9	60095024	Housing Locking Bar
	B10	60010260	95 Spacer Seal
	B11	60095022	95 Spacer
	B12	60010140	DLFC(5gpm)
	B13	60095694	DLFC Holder
	B14	60010211	0-ring φ25×3
	B15	60010254	Drain Line Elbow NPT1"
	B16	60010212	95 Plug
	B17	60010227	95 Small Clip
	B18	60010226	95 Large Clip
	B19		Magnet φ4×3
	B20		95 Meter
004 14 1	B21		Meter Pin Top Bush
B26 - Meter	B22	60010225	Meter Pin Bush
Assembly	B23		Meter Ball
	B24		Meter Pin
	B25		Impeller Holder
	B27	60010214	Valve Connector, NPT 1.25"
	B28	60010216	0-ring φ48.7×3.55
	B29	60095048	Air Disperser
	B30	60010155	Injector Throat
	B31	60010149	Injector Nozzle
	B32	60095610	O-ring φ14×3
	B33	60010232	Brine Line Elbow BSP 1/2"
	B34	12054	BLFC Holder
	B35	60010161	BLFC(0.95gpm)
	B36	60010561	0-ring φ27×3
	B37	60095038	95 Injector Body
	B38	60095042	Brine Valve Screen
	B39		Brine Valve Rod Pin
B44 - Brine	B40		Brine Valve Piston
Valve Assembly - Piston, Seal &	B41	60095931	Brine Valve Seal Cover
Spacer	B42		Brine Valve Seal
Spacei	B43		Brine Valve Spacer
	B45	Included in 60010219	95 Injector Body Cover



### **VALVE BODY PARTS NUMBERS (CONTINUED)**

	95STS/MTS VALVE BODY					
B46	60095041	Bolt M5×50				
B47	60095211	95 Valve Body				
B48	60095608	0-ring φ47×3				
B49	26010158	0-ring φ23.39×3.53				
B50	05040123	Auxiliary Hole Plug				
B51	60010243	95 Valve Body Base(4")				
B52	05042005	0-ring φ46.99×5.33				
B53	05040091M	Sealing Collar				
B54	60095034	Screw M6×30				
B55	60010228	0-ring φ108×5.3				
B56	60010219	Seal & Spacer kit, 95				
B57	60010224	BRINE ELBOW KIT 95				
B58	02171063	Injector,B.ValveAssy 95 valve c/w Body				

	PARTS NOT SHOWN		
	Part#	Description	
	60010144	#2, 9.5 gpm, Flat	
DIFCON	60010145	#3, 12.5 gpm, Flat	
DLFC Options	60010146	#4, 16.5 gpm, Flat	
	60010142	#7S, 7.0 gpm, Flat	
Connector Options	60010213	Valve Connector, NPT 1"	
connector options	60010215	Valve Connector, NPT 1.5"	
	60010156	5S, Orange	
	60095047	1, Grey	
Injector Throat Options	60010157	3, Red	
	60010158	4, White	
	60010155	4S, Black	
	60010154	4S, Black	
	60095043	1, Grey	
Injector Nozzle Options	60010151	3, Red	
	60010152	4, White	
BLFC Option	60010162	#7, 1.5 gpm	
Options to connect	60010217	CONNECTOR,STRAIGHT,1/2" BSPx3/8"TUBE	
tubing to brine line	60010230	STRAIGHT CONNECTOR 1/2" BSP X 1/2"TUBE A7-FAB7	



### **TROUBLE SHOOTING**

Issue	Possible Cause	Possible Solution
A. Unit fails to initiate a	1. No power supply.	Check electrical service, fuse, etc.
regeneration cycle.	2. Defective circuit board.	Replace faulty parts.
l cgciiciation cycle.	3. Power failure.	Reset time of day.
	4. Defective meter.	Replace turbine meter.
B. Water is hard.	By-pass valve open.	Close by-pass valve.
B. Water is nara.	2. Out of salt or salt level below water level.	Add salt to tank.
	3. Plugged injector / screen.	Clean parts.
	4. Flow of water blocked to brine tank.	Check brine tank refill rate.
	5. Hard water in hot water tank.	Repeat flushing of hot water tank required.
	6. Leak between valve and central tube.	Check if central tube is cracked or o-ring is
	o. Leak between valve and central tabe.	damaged. Replace faulty parts.
	7. Internal valve leak.	Replace valve seals, spacer, and piston
	7. Internal valve reak.	assembly.
	8. Reserve capacity setting too low.	Increase reserve capacity.
	9. Not enough capacity.	Increase salt dosage.
C. Salt use is high.	Refill time is too high.	Check refill time setting.
o. Jair age is mign.	2. Defective flow control.	Replace.
D. Low water pressure.	Iron or scale build up in line feeding unit.	Clean pipes.
D. Low water pressure.	2. Iron build up inside valve or tank.	Clean control and add resin cleaner to clean
	2. Horr build up histac valve of talik.	bed. Increase regeneration frequency.
	3. Inlet of control plugged due to foreign	Remove piston and clean control valve.
	material.	hemove piston and clean control valve.
	4. Deteriorated resin. (Maybe caused from	Re-bed unit. Consider adding carbon pre-
	high chlorine or chloramines.)	treatment.
E. Resin in drain line.	1. Air in water system.	Check well system for proper air eliminator
L. Resiii iii diaiii iiile.	1. All III water system.	control.
	2. Incorrect drain line flow control (DLFC)	Check for proper flow rate.
	button.	
F. Too much water in brine	1. Plugged injector or screen.	Clean parts.
tank.	2. Valve not regenerating.	Replace circuit board, motor, or control.
	3. Foreign material in brine valve.	Clean parts.
	4. Unit not drawing brine.	Check for vacuum leak in brine line
		connections.
G. Unit fails to draw brine.	1. Drain line flow control is plugged.	Clean parts.
	2. Injector or screen is plugged.	Clean parts.
	3. Inlet pressure too low.	Increase pressure to 25 PSI.
	4. Internal valve leak.	Replace seals, spacers, and piston assembly.
	5. Safety valve closed.	Check for leak in brine line connections.
		Replace safety float assembly.
	6. Vacuum leak in brine line.	Check for leak in brine line connections.
		Tighten all connections.
	7. Drain line has kink in it or is blocked.	Check drain line.
H. Valve continuously	1. Defective position sensor PCB.	Replace faulty parts.
cycles.		
I. Flow to drain	1. Valve settings incorrect.	Check valve settings.
continuously.	2. Foreign material in control valve.	Clean control.
	3. Internal leak.	Replace seals, spacers, and piston assembly.
	4. Piston is stuck in position. Motor may have	Check for power to motor. Check for loose
	failed or gears have jammed or disengaged.	wire. Check for jammed gears or gears
		disengaged. Replace faulty parts.
J. Valve makes beeping	1. The piston has not advanced to the next	Check for power to motor. Check for loose
J. Valve makes beeping sound.	1. The piston has not advanced to the next cycle position properly.	

### **MAINTENANCE LOGS**

System Model:

The service below is to be performed on each tank

#### **Annual Maintenance Log**

: Installation Date

: Tank #

Date	Regeneration cycles times are correct	Valve advances through each cycle correctly	Injector(s) and screen(s) cleaned and free from damage	Flow control(s) cleaned and free from damage	Piston clean and free from damage	Confirm ball valve(s) fuction (if applicable)	Brine float cleaned and free of damage	Brine Tank cleaned	Flow meter is clean and free from damage

For warranty claims, Canature WaterGroup reserves the right to ask for this maintenance sheet. Failure to provide this completed form for the time period requested will void your warranty.



System Model: Monthly Maintenance log Installation Date:

Date	Brine float moves freely (Y/N)	Leaks to drain during service? (Y/N)	Height of resin from floor (each tank)	Treated Water Hardness (each tank)	Brine tank overflow connection(s) installed to drain and clean	Total system treated water

For warranty claims, Canature WaterGroup reserves the right to ask for this maintenance sheet. Failure to provide this completed form for the time period requested will void your warranty.



System Model:

### Weekly Maintenance Log

Installation date:

	Number of regenerations completed					(		
Date	Tank 1	Tank 2	Tank 3	Tank 4	Tank 1	Tank 2	Tank 3	Tank 4

System Model:

### **Daily Maintenance Log**

:Installation Date

	Brine tank		Treated				Brine tank		Treated	
Date	full of salt and brine	water hardness	hardness (system)	Alarms?		Date	full of salt and brine	water hardness	hardness (system)	Alarms?
					-					
					-	_				
						_				

System Model:

Please print one of these for EACH brine tank

#### Brine tank salt addition sheet.

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Date	Number of regeneration(s) for corresponding softener tank	Weight of Salt added

Date	Number of regeneration(s) for corresponding softener tank	Weight of Salt added

For warranty claims, Canature WaterGroup reserves the right to ask for this maintenance sheet. Failure to provide this completed form for the time period requested will void your warranty.



# WARRANTY COMMERCIAL SOFTENER & FILTER UNIT WARRANTY

NOTICE: THIS MANUAL CONTAINS A LIMITED WARRANTY. BY INSTALLING AND/OR USING THIS PRODUCT, YOU WAIVE CERTAIN LEGAL RIGHTS INCLUDING THE RIGHT TO SUE OR CLAIM COMPENSATION IN THE EVENT OF PROPERTY DAMAGE, INJURY AND/OR DEATH. PLEASE READ THE DOCUMENT CAREFULLY AS CONTAINS IMPORTANT NFORMATION ABOUT YOUR WARRANTY AND EXCLUSIONS.

Products manufactured and assembled by Canature WaterGroup<sup>™</sup> are warranted to do the work for which they are intended where properly installed, operated and maintained. Canature WaterGroup<sup>™</sup> warrants each new commercial water softener to be free from defects in materials and workmanship subject to the qualifications or exclusions below.

Commercial Systems are defined by pressure tank size and / or the amount of resin or filter media contained in the tank. Commercial systems use 14" [355mm] diameter tanks and can contain above 3.0 cubic feet [84.95 L] of resin or filter media.

Products manufactured by Canature WaterGroup™ are warranted to be free from defects in materials and workmanship where properly installed, operated and maintained. The length of the product warranties vary as per below.

WARRANTY TABLE FOR ASSEMBLED UNITS					
Fiberglass tanks 14"-63" in diameter or larger	5 Years				
Control Valves & Electronics	5 Years				
Diaphragm Valves, Meters & Electric Ball Valves	1 Year				
Brine Tanks And Internal Assemblies	1 Year				
Media	Limited to warranty provided by original manufacturer				
Vinylester / Hot Water Application Max Temp 150F	1 Year				
Steel Tanks (epoxy lined)	1 Year				
Other Components Manufactured by Canature Watergroup	1 Year				
Other Components Not Manufactured by Canature Watergroup	Limited to warranty provided by original manufacturer				

Canature WaterGroup™ will replace any part (except for Wear and Tear Items — Media, Piston, Seals and Brine Valve) which fails within the time period specified in the chart above from date of manufacture, as indicated by the serial number, provided the failure is due to a defect in material or workmanship. The only exception shall be when proof of purchase or installation is provided and then the warranty period shall be from the date thereof.

#### **Warranty on Mineral Tanks and Brine Tanks:**

Canature WaterGroup™ will provide a replacement mineral tank or brine tank to any original equipment purchaser in possession of a tank that fails within the time outline in the chart above, provided that the system is at all times operated in accordance with specifications and not subject to freezing or vacuum.

**Exclusions:** Damage to any part of this water softener or filter as a result of misuse, misapplication, neglect, alteration, accident, installation or operation contrary to our printed instructions, damage to ion exchange resin and seals caused by chlorine / chloramines in the water supply, damage to internal pistons and seals caused by wear and tear from iron, manganese, sediment and or silt, or damage caused by any force of nature is not covered in this warranty.

On fiberglass tanks 24" diameter or larger, due to slight expansion and contraction of the tanks, flexible connectors must have been properly installed between the tank openings and rigid piping. Also, a vacuum breaker(s) must have been properly installed to protect the tank from vacuum under all conditions. Failure to install flex connectors and/or vacuum breaker(s), or improper installation the tank warranty will be void.

In addition, if the fiberglass tank has a tripod base, it must have been properly and securely attached to the floor. If not done or improperly installed, the tank warranty will be void.

At our sole discretion, we will repair or replace defective parts if our warranty department determines it to be defective under the terms of this warranty. Canature WaterGroup™ assumes no responsibility for consequential damage, labor or expense incurred as a result of a defect or failure. Media and Resin coverage is limited to the warranty provided by the original manufacturer.

As a manufacturer, we do not know the characteristics of your water supply. The quality of water supplies may vary seasonably or over a period of time. Your water usage may vary as well. Water characteristics can also change if the appliance is moved to a new location. For these reasons, we assume no liability for the determination of the proper equipment necessary to meet your requirements, and we do not authorize others to assume such obligation for us. Further, we assume no liability and extend no warranties, express or implied, for the use of this product with a non-potable water source or a water source which does not meet the conditions for use as described in the Owners Guide.

CANATURE WATERGROUP'S™ OBLIGATIONS UNDER THIS WARRANTY ARE LIMITED TO THE REPAIR OR REPLACEMENT OF THE FAILED PARTS OF THE WATER TREATMENT SYSTEM AND WE ASSUME NO LIABILITY WHATSOEVER FOR DIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, GENERAL OR OTHER DAMAGES.

**Return of Goods:** An authorization number must be obtained before returning any merchandise. NOTE: All material returned to Canature Watergroup must be returned freight prepaid. Upon inspection, if our warranty department determines the goods to be defective under the terms of this warranty, the warranty shall be limited to the defective parts to be repaired, replaced, or credited at Canature WaterGroup's discretion. You pay only freight to return defective parts to our factory and local dealer charges, including but not limited to labor charges, travel and transportation expenses, and handling fees.

Some State & Provincial jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Similarly, some State & Provincial jurisdictions do not allow exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from jurisdiction to jurisdiction. Consult your authorized Dealer for warranty and service information

Toll Free: 1-877-759-5159 www.canaturewg-cied.com